



mango
SURVEYS

ELIMINATE PAPERWORK AND GET YOUR TECHNICIANS THE DATA THEY NEED

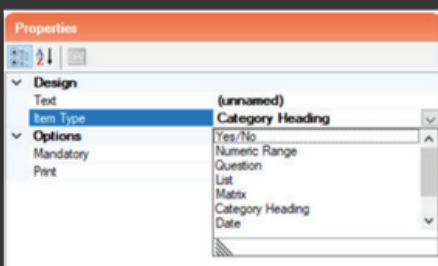
- ✓ Create inspection sheets
- ✓ Collect customer feedback
- ✓ Gather details about equipment
- ✓ Create custom surveys

AFFORDABLE PRICING

- \$395 for RMLite and Pro users
- \$795 for RMAdvanced and Ent users

CUSTOMIZE FORMS WITH:

- yes/no questions
- numeric values
- text or lists
- signatures
- star ratings
- and more



Mango Surveys® allows your delivery people and survey technicians to collect data in the field, as they service equipment or make deliveries. Whether you want to create a short customer satisfaction survey, or an inspection sheet with hundreds of data fields, Mango Surveys makes it fast and easy. This easy-to-use tool will help you create a customized form to collect data on every visit.

POWERFUL DATA COLLECTION FEATURES

Create Custom Surveys – Whether you would like to gather feedback from your customers or a driver needs to make an inspection, you will be able to customize form questions to meet your business needs.

Gather Customer Feedback – Capture customer feedback directly on your handheld computer during delivery stops. Mango Surveys is a great way to get honest opinions from your customers which will help you grow your business by identifying which areas need improvement.

Collect Equipment Servicing and Inspection Data – You can also use Mango Surveys as an equipment service or inspection form, enabling your drivers to inspect equipment on-site and replace parts as needed.

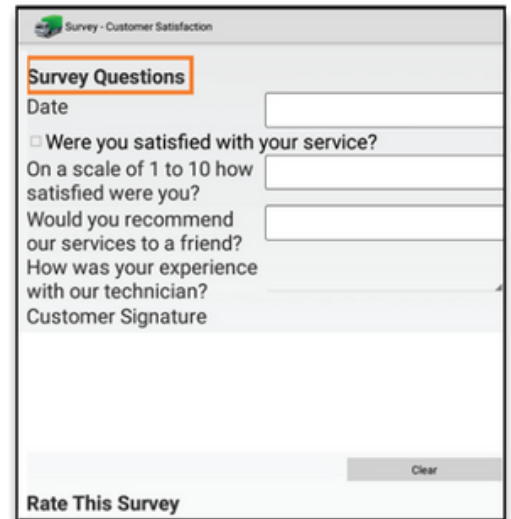
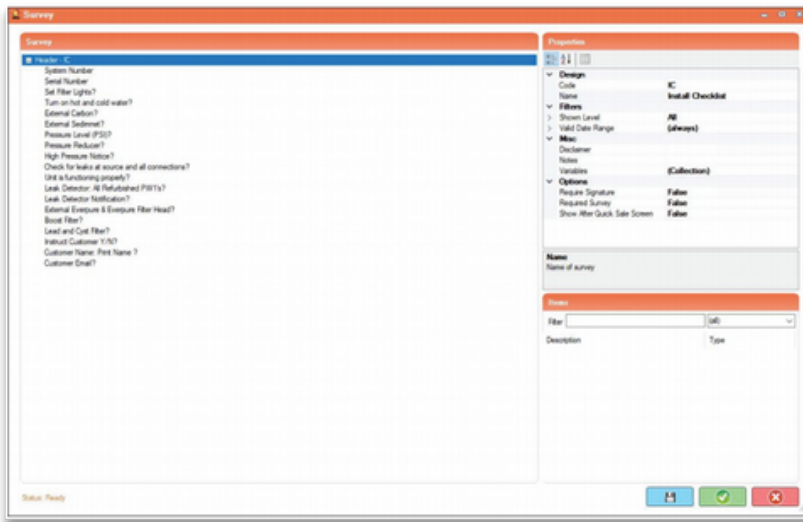
Print Surveys – Surveys can be printed directly from your handheld via a Bluetooth printer. You can also specify certain questions to be printed onto the customer's invoice.

Eliminate paperwork and store data electronically – Your delivery people will be able to fill out inspection sheets on the handheld and all information will be stored in RMA within the customer's account.

EASY TO USE AND CUSTOMIZE

Simply choose a header for your survey along with the type of questions that you would like to ask. There is even an option to capture a signature at the end of the survey.

- Create an unlimited number of survey questions
- Start with a blank survey, or duplicate an existing survey to customize
- Send a copy to you customer via email, or print out the surveys

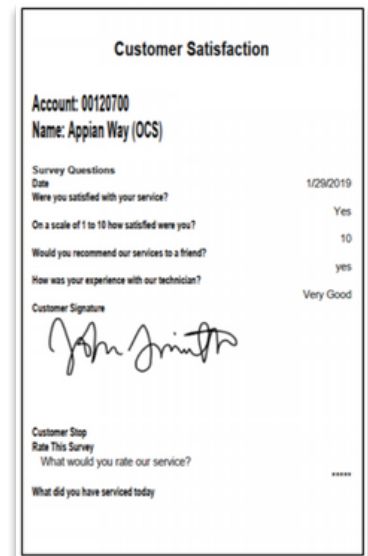


IMPORTANT DATA RIGHT AT YOUR FINGERTIPS

Mango Surveys can be used both as a marketing tool and as a way to track customer equipment such as tanks, filters, and more. You can also use Mango Surveys to create a checklist for your delivery personnel to follow when they are on-site delivering new equipment to a customer or need to inspect one for repairs. Each survey is saved within the customers' account in Route Manager, and you will have the option to view the PDF copy at any time.

MINIMUM REQUIREMENTS

- Route Manager Version 7.1.0R2 or later
- Mango Mobile (Android Only)



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WHO IS ARS?

Advantage Route Systems is the global leader in route automation solutions, trusted by thousands of route delivery companies worldwide to deliver progressive solutions for route accounting, handheld devices, and GPS-based technologies. ARS products have become an essential part of in-field and office operations in industries such as bottled water, water treatment, ice, propane, oil recycling, coffee, and more. Built on a commitment to help our customers' businesses run optimally, we provide 24/7 world-class support that is second to none.